





## Three most common mistakes brands make:

1. Underestimate the value of this demographic

Last year the over-60s spent £47 billion on the travel and hotel sector (Barclays)

2. Under-represent and misrepresent them

69% say that if advertising was more representative of their age group, they would be more receptive to them (Gransnet survey)

**3.** Don't take risks

Only 8% of ad spend is focused on over-50s (Forbes)





80%

Of the UK's disposable income is controlled by the over-50s (Campaign)

22%

Of those aged 55-64 live in households with a total wealth of £1m or more (ONS)

**£47,237** Is the amount of the Ave

Is the average savings among the over-55s. Average savings among millennials is £8,384 (Sunlife)

1 in 5

of over-55s have savings in excess of £100,000 (Sunlife)



## Myth: Over-50s don't spend



**80%** 

Of all top-of-the-range cars are bought by over- 50s (The Guardian)



71% Take two or more holidays a year (Gransnet)



71% More per Shop is Special other ages (Coniq 2017) More per shop is spent by the over-50s than any





How come all these companies don't realise that the very people they are aiming at, feel **alienated and upset** by their advertising strategies?



Why are we alienating

23.6 million

consumers?





believe that they are ignored because advertisers are too young to understand their market

It is the assumptions that are made about us, usually patronising and demeaning ones, made as soon as they see the grey hair, the lined face, or the date of birth.



Agencies with an inherent dedication to diversity - such as those founded by women, people of colour and others underrespresented in the ad industry don't need to consciously 'work on' creating a rich ecosystem of ideas and voices. Tanya Joseph, Marketing Week



We're either unrealistically happy, rich and glamorous (and on a cruise!) or worried old crones peering nervously into an empty purse.

There is a middle ground which most of us inhabit









**78%** said that they felt their age group was underrepresented and misrepresented in advertising



Bad news for brands who get it wrong:

49%

**avoid brands** who actively ignore their age group





Technology and gadgets 87%



Fashion and clothing 84%



Entertainment industry (TV, radio etc.) 79%



Cosmetics or beauty products 76%

Anything to do with technology...they always show younger generations. Do they think we oldies are technophobes?







Understand your audience - engage with them



Have a diverse workforce



Be brave - stop focusing on millennials



## 66

## All adverts aimed at over 50s make you feel old or incontinent

• • •



